

PERFORMANCE – KEY INITIATIVES 2007/08

Priority/Target	2007/8 Performance
Protecting and Improving Street Scene and Environment	
Put in place a new contract for Grounds Maintenance	New Contracts for the different types of Grounds Maintenance Work were implemented over Summer/Autumn 2007
Fine tune the recycling collection regime to suit participation levels and target promotion works in areas of poor performance	A detailed review of collection routes was completed in 2007 and the results have been implemented. This has removed inefficiencies and improved performance.
Implement 'Organisational Re-engineering' project for Street Scene Services	Organisational re-engineering team and Street Scene services commenced implementing the recommendations in April 2008.
Combating Crime and the fear of Crime	
Deliver the Crime & Disorder Reduction Strategy in partnership with other organisations and agencies	We delivered all the Objectives in the 2007/8 West Lancashire Crime & Disorder Reduction Strategy.
Lead on the Lancashire Strategic Crime Reduction Board	Over 2007/8 the SCRB was chaired by WLDC Chief Executive Mr W Taylor Management support was also provided by WLDC
Fully utilise the information available from CCTV in support of these initiatives	CCTV monitoring and information sharing has contributed to high achievement in Crime Reduction over 2007/08 linked to our PSA1 Target Success
Working to create good Quality jobs for local people	
Implement the 'Vision for Skelmersdale' plan	This major project is progressing on schedule: Planning issues will be examined over 2008. New building works are scheduled during 2009
Deliver Year 5 of the Investing in Business Programme	This NWDA Programme of investment is on schedule and will complete in 2010
Develop an action plan from the Rural Economy Study	The Rural Economy Action Plan is now in place.
Improving Housing and ensuring that there is affordable housing available for local people	
Develop an Affordable Housing Strategy and Action Plan	The Affordable Housing Strategy and Action Plan are in place and being delivered through 2008/9
Delivering Cost effective services that delight the customer and are accessible to all	
Develop a Shared Services strategy incorporating evaluation of the scope for a 311/911 type service	A 'face to face' pilot with LCC has commenced and an integrated Customer Service Point will be explored in the re-modelling of Skelmersdale
Provide new Council Offices within a package of mixed development by March 2009	This Project is in progress and on target for delivery over 2009
Providing Opportunities for Leisure and Culture	
Continue refurbishment of our formal parks including consideration of the results of a feasibility study into a new visitors centre at Beacon Country park	Programmed Refurbishment of Formal Parks work continues to schedule. Feasibility study will now be undertaken in 2008/9